

# PositivelyNeutral

Arbitration and Mediation for Attorneys and Their Business Clients

## Arbitration and Mediation Training (American Arbitration Association)

Arbitrator Safety and Security, 2023  
Awarding Attorney Fees, Costs and Post-Award Interest in Arbitrations, 2023  
Process Essentials for AAA Arbitrators, 2022  
Impartiality: Do You Know Where Your Biases Are?, 2021  
Cyber Security: A Shared Responsibility, 2020  
Case Finances: What Arbitrators Need to Know, 2019  
Arbitrator Performance and Demeanor: Meeting Participant Expectations, 2018  
AAA Exercising Arbitrator Discretion - A Look at Some Best Practices, 2017  
The Ethics of eDiscovery in Arbitration, 2016  
ADR and Emerging Technologies: The Future Has Arrived, 2015  
Controlling Chaos in Mediation: Navigating the Behavioral Paradigm, 2014  
11th Annual Spring Conference, 2009  
Dealing With Delay Tactics in Arbitration, 2008  
Pro Se: Managing Cases Involving Self-Represented Parties, 2006  
Chairing an Arbitration Panel: Managing Procedures, Process & Dynamics, 2005  
Arbitration Awards: Safeguarding, Deciding & Writing Awards, 2003  
Construction Industry Arbitrator II Training: Advanced Case Management Issues, 2002  
Arbitrator Update, 2001  
Construction Industry Arbitrator Training, 2000  
Commercial Arbitrator Training, 1999

Rob Harris  
robert.harris@positivelyneutral.com  
www.positivelyneutral.com  
914.482.2448